



NIGERIAN PORTS AUTHORITY

WELCOME ADDRESS BY THE MANAGING DIRECTOR OF NIGERIAN PORTS AUTHORITY (NPA), HABIB ABDULLAHI ON THE OCCASION OF THE LAUNCHING OF REVENUE INVOICING MANAGEMENT SYSTEM (RIMS) HELD ON WEDNESDAY 2ND SEPTEMBER 2015 AT EKO HOTEL AND SUITES VICTORIA ISLAND LAGOS.

Stakeholders in the Maritime industry,

Members of NPA Management,

Gentlemen of the Press,

Distinguished Ladies and Gentlemen,

On behalf of Management, Officers and Staff of the Nigerian Ports Authority (NPA), I heartily welcome you all to the presentation of yet another milestone in our journey to achieving full automation of the operational processes at Nigerian Ports Authority.

As you are aware Ports operations involves a network of processes and documentations along the chain of activities from the port of loading to the port of destination. Effective coordination of the activities makes the integration of the processes through

automation absolutely necessary in order to facilitate seamless operations thereby reducing both costs and time.

You may recall that sometime in February and September last year, you graciously accepted the invitation of Nigerian Ports Authority to the introduction of the Electronic Payment System and the Electronic Ship Entry Notice (E-Sen) respectively as a first step towards full automation of our processes. You will agree with me that these have tremendously improved efficiency in Port operations as well as giving value to our esteemed stakeholders.

Today, we are presenting the **Revenue Invoicing Management System** and **Customer Portal** that are fully convergent and real time platforms for our processes, which will lower operational cost and shorten the time for documentation. These platforms fully integrate the electronic flow of information for business-to-customer and business-to-business streams real-time, with higher availability and flexible architecture. The platforms are also fully integrated with all our existing solutions

such as Oracle Financials, Oracle Human Capital Management, NPA Paydirect via Interswitch and Electronic Ship Entry Notice (eSEN).

The introduction of this system has the potential to improve our service offering, improve our partner relationship, create efficient payment method, maximize revenue and minimize loss associated with fraud and revenue leakage.

The **Customer Self Service Portal** on the other hand provides a platform for our customers to initiate and conclude their business process with NPA and also communicate with us. The benefits accruing from this portal includes amongst others:

- Improved customer service delivery
- Easy access to customer accounts status
- View of all transactions and status in respect of bills
- Electronic upload of manifest
- E-invoice and e-receipt generation

Similarly, our **Billing Application**, some modules of which are already operational in all port locations, will soon proceed to the next stage. Currently, it covers payment processes in areas such as Lease Fees, Service Boats, Passenger boats, General Bills

(Jetties and Trawlers), and Oil Terminal Dues (OTD)/Compulsory Pilotage Rates (CPR). The next stage will cover Throughput Fees, Estate Bills and Provisional/Final Bills.

It is obvious that the introduction of these solutions will facilitate business growth with high performance and unlimited scalability of the operations of the Authority. This is evident from statistics which have shown that cargo throughput increased from 46,150,518 metric tons in 2006 to 86,603,903 metric tons in 2014 indicating an 87% increase during that period which is due in part to our continued efforts at improving processes.

In a nutshell, the initiative unveiled today is complimentary to the previous ones which will make Nigeria Ports witness a further growth in its performance indices; another step towards being the leading Port in Africa.

May I use this opportunity to appreciate the co-operation of all our stakeholders to the collective goals and objectives of our organization and hope that with your continued support of our vision we will surely achieve our goal of being the leading Port in Africa.

Permit me to say that with the focus of the President of the Federal Government of Nigeria, Muhammadu Buhari, for monumental change in the country, the Authority will continue to introduce initiatives in line with best practices that will ensure that we remain efficient, transparent and accountable to our stakeholders and the good people of Nigeria.

Once again I welcome you all and wish you a happy viewing of our presentation.

Thank you and God Bless.

Habib Abdullahi .

Managing Director

